



# HAPPY HOLIDAYS

from the staff at Cailor Fleming

*And the Grinch, with his Grinch-feet  
ice cold in the snow, stood puzzling  
and puzzling, how could it be so? It  
came without ribbons. It came without  
tags. It came without packages, boxes  
or bags. And he puzzled and puzzled  
'till his puzzler was sore. Then the  
Grinch thought of something he hadn't  
before. What if Christmas, he thought,  
doesn't come from a store. What if  
Christmas, perhaps means a little bit more.  
~ Dr. Seuss*


## IN APPRECIATION OF OUR CLIENTS

We will again this Holiday Season be giving donations on your behalf. This year we will be making \$750.00 contributions to:

*Ballet Western Reserve  
Ohio North East Health Systems (YCHC)  
Second Chance Animal Rescue  
Youngstown Hearing & Speech Center*

## A MESSAGE FROM THE OWNERS OF CAILOR FLEMING:

Although we are still weathering challenging times in 2010, it does not mean that kindness and good service need to be forgotten. We would appreciate you letting us know how we are measuring up in these areas.



*Trent Cailor*



*Jeff Michalenok*



*Jill Welsh*



*Don Foley, Jr.*



*Constant kindness can accomplish much. As the sun makes ice melt, kindness causes misunderstanding, mistrust and hostility to evaporate.*

*~ Albert Schweitzer*

