

Customer Survey

In order for us to better serve you and your insurance needs, we have developed this survey. This information will aid us in determining whether or not you are properly covered and also, receiving the best rate available for your entire insurance program.

We would appreciate you completing this questionnaire and returning it to us at: Cailor Fleming & Associates, P.O. Box 3989 Youngstown, Ohio 44513. It will take you approximately five minutes to complete this form. Your time and effort is appreciated, and as always we value your as our customer.

Sincerely,

**Ceci Nichols
Personal Lines Department**

Name _____ **Date** _____

Address _____

Phone: Home _____ **Work** _____
Cell _____ **Fax** _____

Email: _____

Please Check...

YES NO

____ 1. Have you remodeled or added value to your property?
Type of remodeling _____ Value _____
Type of remodeling _____ Value _____

____ 2. Do you have any Smoke Alarms, Burglar Alarms, Etc...?
If so what type? _____

____ 3. Do you have a daughter or son that was recently engaged?

____ 4. Do you have a daughter or son in college?
In a dorm or an apartment? _____

____ 5. Do you own a cabin, vacation property, or any additional property?
or vacant lane? If so, please explain _____

____ 6. Do own any antiques, fine arts guns, coin or stamp collection,
furs, silverware or jewelry?

Type _____ Value _____
Type _____ Value _____

YES NO

- ___ ___ 7. Do you own a rental/income property which you lease or rent to others?
- ___ ___ 8. Do you have a large amount of computer equipment or do you use your computer for business purposes?
- ___ ___ 9. Are you interested in back-up sewer or drain coverage or earthquake coverage?
- ___ ___ 10. Do you maintain an office or conduct any business in your home, such as a babysitting service, beauty shop or give private lessons, etc?
- ___ ___ 11. Do you feel you live in an area that could be flooded by a heavy rain, or creek overflow?
- ___ ___ 12. Do you own a boat or Jet Ski? If so what type, length and horsepower?

- ___ ___ 13. Do you own any camping or travel trailers?
- ___ ___ 14. Do you own any mini-bikes, motorcycles, mopeds, snow mobiles or other motorized vehicles other than an auto?
- ___ ___ 15. Are you interested in identity theft?
- ___ ___ 16. Would you be interested in Umbrella Coverage that extends your Auto and Home Liability to \$1,000,000 or more?

