

## Customer Survey

In order for us to better serve you and your insurance needs, we have developed this survey. This information will aid us in determining whether or not you are properly covered and also, receiving the best rate available for your entire insurance program.

We would appreciate you completing this questionnaire and returning it to us at: Cailor Fleming & Associates, P.O. Box 3989 Youngstown, Ohio 44513. It will take you approximately five minutes to complete this form. Your time and effort is appreciated, and as always we value your as our customer.

Sincerely,

**Ceci Nichols & Mary Ellen Lindquist**  
**Personal Lines Department**

Name \_\_\_\_\_ Date \_\_\_\_\_

Address \_\_\_\_\_  
\_\_\_\_\_

Phone: Home \_\_\_\_\_ Work \_\_\_\_\_  
Cell \_\_\_\_\_ Fax \_\_\_\_\_

Email: \_\_\_\_\_

### Please Check...

YES NO

\_\_\_\_ 1. Have you remodeled or added value to your property?  
Type of remodeling \_\_\_\_\_ Value \_\_\_\_\_  
Type of remodeling \_\_\_\_\_ Value \_\_\_\_\_

\_\_\_\_ 2. Do you have any Smoke Alarms, Burglar Alarms, Etc...?  
If so what type? \_\_\_\_\_

\_\_\_\_ 3. Do you have a daughter or son that was recently engaged?

\_\_\_\_ 4. Do you have a daughter or son in college?  
In a dorm or an apartment? \_\_\_\_\_

\_\_\_\_ 5. Do you own a cabin, vacation property, or any additional property?  
or vacant lane? If so, please explain \_\_\_\_\_  
\_\_\_\_\_

\_\_\_\_ 6. Do own any antiques, fine arts guns, coin or stamp collection,  
furs, silverware or jewelry?

Type \_\_\_\_\_ Value \_\_\_\_\_  
Type \_\_\_\_\_ Value \_\_\_\_\_

**YES NO**

- \_\_\_ \_\_\_ 7. Do you own a rental/income property which you lease or rent to others?
- \_\_\_ \_\_\_ 8. Do you have a large amount of computer equipment or do you use your computer for business purposes?
- \_\_\_ \_\_\_ 9. Are you interested in back-up sewer or drain coverage or earthquake coverage?
- \_\_\_ \_\_\_ 10. Do you maintain an office or conduct any business in your home, such as a babysitting service, beauty shop or give private lessons, etc?
- \_\_\_ \_\_\_ 11. Do you feel you live in an area that could be flooded by a heavy rain, or creek overflow?
- \_\_\_ \_\_\_ 12. Do you own a boat or Jet Ski? If so what type, length and horsepower?  
\_\_\_\_\_
- \_\_\_ \_\_\_ 13. Do you own any camping or travel trailers?
- \_\_\_ \_\_\_ 14. Do you own any mini-bikes, motorcycles, mopeds, snow mobiles or other motorized vehicles other than an auto?
- \_\_\_ \_\_\_ 15. Are you interested in identity theft?
- \_\_\_ \_\_\_ 16. Would you be interested in Umbrella Coverage that extends your Auto and Home Liability to \$1,000,000 or more?

